



Case Study



Claim Processing AI

Facing 20% annual growth, a specialty insurer used FurtherAI to automate 10% of manual claims workflows

Challenge

Despite handling thousands of claims a year, this insurer was constrained by legacy systems that required manual processes from initial claim notice intake to claim closure. The limitations of existing technology created immense operational challenges, highlighted by:

Manual Claim Matching

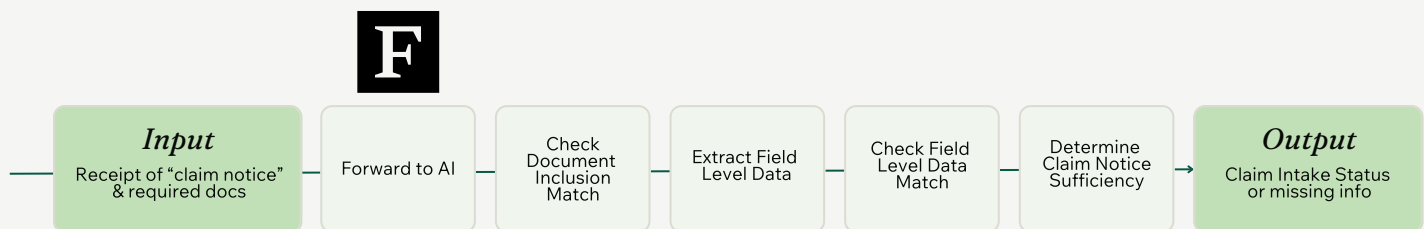
No Existing Automation

Inconsistent Formats

Claim Validity

Solution

FurtherAI rolled out two AI products—**Claim Intake** and **Claim Payment Authorization & Reconciliation**—lifting the insurer's claims-process automation reducing the time spent in the claim intake and reconciliation by 80%.



Impact

By automating critical claims reconciliation and payment workflows through FurtherAI, the insurer achieved a >300% ROI on its AI investment.

~\$500k
Annual Labor Cost Saved

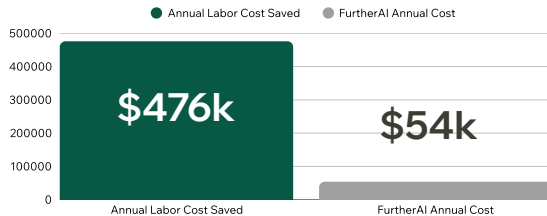
781%
ROI

Annual Claims Processed by AI	→	>3,000
Time Saved per Claim	→	198 minutes (3.3 hours)
Total Hours Saved Annually	→	9,900
Hourly Human Cost	→	\$48.08/hr
Annual Labor Cost Saved	→	~476k
AI Agent Annual Cost	→	\$54k
Annual ROI	→	781%



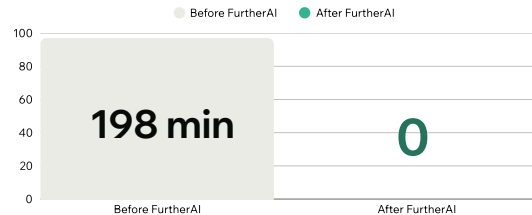
Claims Processing

Annual savings vs. AI cost



Manual Time per Claim

Before vs. After FurtherAI



How it works

From pilot to production, our AI Assistants integrate seamlessly to automate **claims workflows** and deliver measurable ROI, fast.

1

Explore Pilot Opportunities

We start with a no-cost pilot to identify where AI can unlock the fastest operational wins in your claims workflows

2

Go Live with Tailored AI Workflows

Our AI Assistants integrate seamlessly into your existing systems, automating high-volume, repetitive processes like claim intake, payment reconciliation, and approvals

3

See Immediate Impact

Within weeks, you'll see measurable time savings, cost reduction, and higher processing accuracy - all while freeing your team to focus on higher-value work



Get Started

Ready for AI Assistants?

FurtherAI offers a seamless path to implementation that can deliver immediate value without disrupting your existing systems

1. Schedule a demo to see how FurtherAI works in action



2. Explore pilot opportunities at no cost

3. Go live with tailored workflows that transform your operations